



# PUBLIC SCHOOLS OF NORTH CAROLINA

DEPARTMENT OF PUBLIC INSTRUCTION | June St. Clair Atkinson, Ed.D., *State Superintendent*

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## Special Education State Complaints

End of Year Report July 1, 2014 – June 30, 2015

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the North Carolina *Policies Governing Services for Children with Disabilities*.

2014-2015 Special Education State Complaints	Number	Percentage	
Signed written complaints received	104	100%	
<i>Complaints with reports issued</i>	67	64%	
Reports with findings of noncompliance	64	96%	
Reports with findings of compliance	3	4%	
<i>Reports completed within timeline</i>	47	70%	<b>82%</b>
Reports completed within extended timeline	8	12%	
Reports that were not completed within timeline(s)	4	6%	
<i>Complaints not investigated</i>	37	36%	
<i>Complaints withdrawn</i>	26	25%	



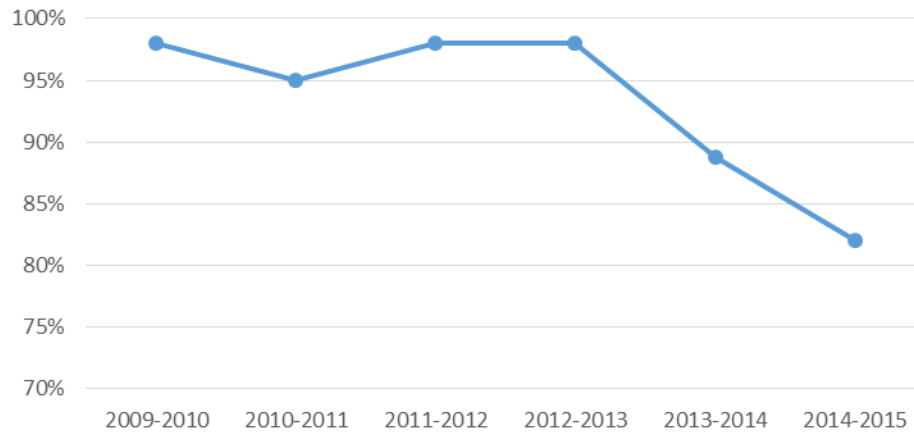
### EXCEPTIONAL CHILDREN DIVISION

William J. Hussey, *Director* | [bill.hussey@dpi.nc.gov](mailto:bill.hussey@dpi.nc.gov)

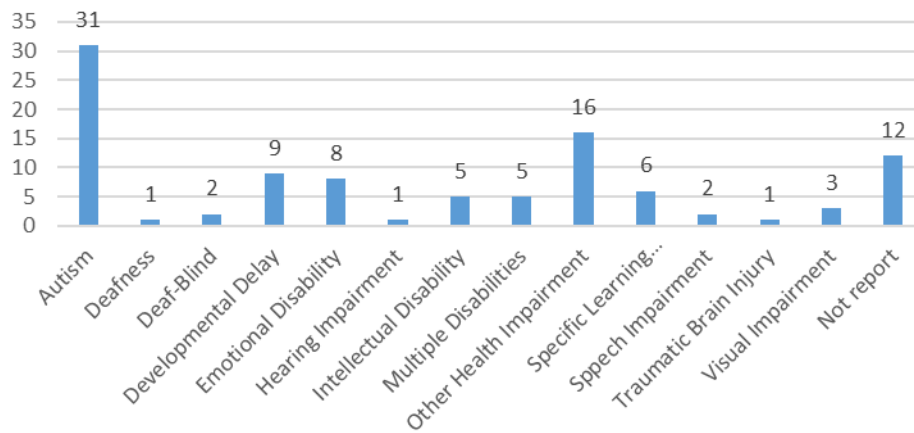
6356 Mail Service Center, Raleigh, North Carolina 27699-6356 | (919) 807-3969 | Fax (919) 807-3243

AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

Indicator 16: Percentage of Reports Issued Within 60-Day Timeline or Properly Extended Timelines



Complaints filed on Behalf of Children with Disabilities



<b>2014-2015 Issues Investigated</b>	<b>Compliant</b>	<b>Noncompliant</b>	<b>TOTAL</b>
Access Records-Confidentiality-Request	2	1	3
Child Find	0	1	1
Change In Placement	1	4	5
Development of an IEP based on unique needs	7	15	22
Discipline	2	3	5
Extended School Year	0	2	2
Extracurricular activities (non-academic services)	0	1	1
FAPE	1	1	2
Implementation of the IEP	22	18	40
IEP Team members	2	1	3
IEP Review/Revise as appropriate	6	7	13
Initial referral	1	2	3
Independent Evaluation	0	1	1
Least Restrictive Environment	1	4	5
Mediation agreement	2	1	3
Parent Participation	10	7	20
Parental Consent	1	1	2
Personnel Qualifications	3	4	7
Prior Written Notice	1	3	4
Procedural Safeguards	1	2	2
Progress Reports	0	2	2
Out of state transfer	0	1	1
Reevaluation Process	2	1	3
Teacher informed of IEP	1	1	2
<b>TOTAL</b>	<b>66</b>	<b>86</b>	<b>152</b>

The number of issues investigated in the sixty-seven (67) cases was one hundred fifty two (152). Forty (38%) involved implementation of the individualized education program (IEP).