



PUBLIC SCHOOLS OF NORTH CAROLINA

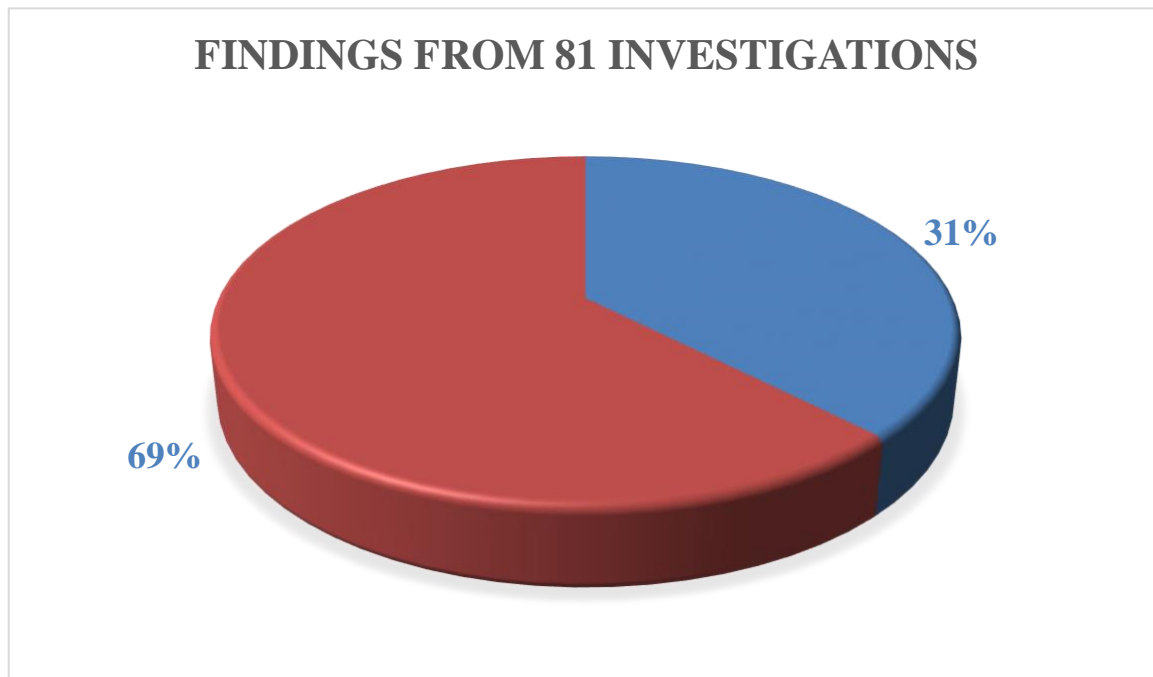
DEPARTMENT OF PUBLIC INSTRUCTION | Mark Johnson, *Superintendent of Public Instruction*

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Special Education State Complaints End of Year Report July 1, 2017-June 30, 2018

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the North Carolina *Polices Governing Services for Children with Disabilities*.

2015-16 Special Education State Complaints	Number	Percentage	
Signed written complaints received	128	100%	
<i>Complaints with reports issued</i>	81	63%	
Reports with findings of noncompliance	56	69%	
Reports with finds of compliance	25	31%	
<i>Reports completed within timeline</i>	73	90%	93%
Reports completed with extended timeline	2	3%	
Reports that were not completed within timeline(s)	6	7%	
<i>Complaints not investigated/insufficient</i>	25	20%	
<i>Complaints withdrawn</i>	21	16%	
<i>Complaints set aside (due process hearing)</i>	1	1%	
<i>Complaints not issued yet</i>	0	0%	



EXCEPTIONAL CHILDREN DIVISION

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