Special Education State Complaints
End of Year Report July 1, 2016-June 30, 2017

The NC Department of Public Instruction manages the state complaint process in accordance with the Individuals with Disabilities Education Improvement Act and accompanying federal regulations, and the North Carolina Policies Governing Services for Children with Disabilities.

<table>
<thead>
<tr>
<th>2015-16 Special Education State Complaints</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signed written complaints received</td>
<td>77</td>
<td>100%</td>
</tr>
<tr>
<td>Complaints with reports issued</td>
<td>46</td>
<td>60%</td>
</tr>
<tr>
<td>Reports with findings of noncompliance</td>
<td>39</td>
<td>85%</td>
</tr>
<tr>
<td>Reports with findings of compliance</td>
<td>7</td>
<td>15%</td>
</tr>
<tr>
<td>Reports completed within timeline</td>
<td>41</td>
<td>90%</td>
</tr>
<tr>
<td>Reports completed with extended timeline</td>
<td>4</td>
<td>8%</td>
</tr>
<tr>
<td>Reports that were not completed within timeline(s)</td>
<td>1</td>
<td>2%</td>
</tr>
<tr>
<td>Complaints not investigated</td>
<td>10</td>
<td>13%</td>
</tr>
<tr>
<td>Complaints withdrawn</td>
<td>20</td>
<td>26%</td>
</tr>
<tr>
<td>Complaints set aside (due process hearing)</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Complaints not issued yet</td>
<td>1</td>
<td>2%</td>
</tr>
</tbody>
</table>

Findings from 46 Investigations