

# PUBLIC SCHOOLS OF NORTH CAROLINA

DEPARTMENT OF PUBLIC INSTRUCTION | Mark Johnson, *Superintendent of Public Instruction*

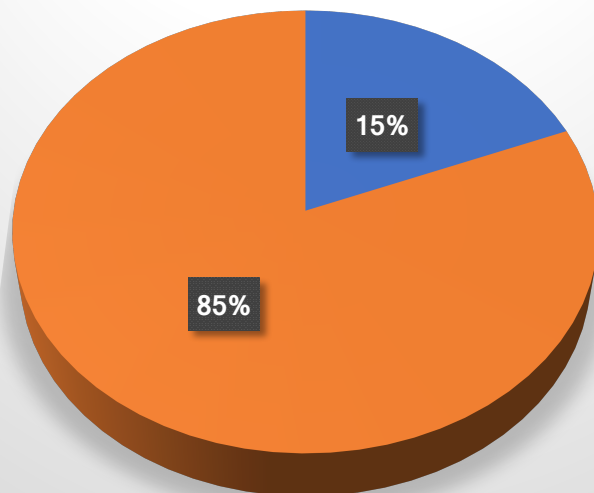
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## Special Education State Complaints End of Year Report July 1, 2016-June 30, 2017

The NC Department of Public Instruction manages the state complaint process in accordance with the *Individuals with Disabilities Education Improvement Act* and accompanying federal regulations, and the *North Carolina Policies Governing Services for Children with Disabilities*.

2015-16 Special Education State Complaints	Number	Percentage	
Signed written complaints received	77	100%	
<i>Complaints with reports issued</i>	46	60%	
Reports with findings of noncompliance	39	85%	
Reports with finds of compliance	7	15%	
<i>Reports completed within timeline</i>	41	90%	98%
Reports completed with extended timeline	4	8%	
Reports that were not completed within timeline(s)	1	2%	
<i>Complaints not investigated</i>	10	13%	
<i>Complaints withdrawn</i>	20	26%	
<i>Complaints set aside (due process hearing)</i>	0	0%	
<i>Complaints not issued yet</i>	1	2%	

### Findings from 46 Investigations



### EXCEPTIONAL CHILDREN DIVISION

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