Special Education Module

Personally Identifiable Student Information (PII)
As a reminder, personally identifiable student information (PII) should not be emailed or sent electronically unless it is secured (encrypted). Please see the document explaining how to handle PII. In ECATS, it is best practice for student level questions to submit a ZenDesk ticket. If you need to reach out to an individual consultant, only send the student ID. Consultants will not respond to emails with PII in them and will request that a new request is made protecting student privacy. (ATTACHED)

Service Documentation Module

Electronic Signature Form
A new electronic signature form has been added to the system. All disciplines are now included on the same form and credential types have been updated. LEAs are not required to update existing forms if information is current/accurate. The new form should be used for any new or updated users as of March 1, 2021.

Additional Service Types
Two service types have been added to the logging wizard for relevant disciplines: Group Psychotherapy and Group Psychotherapy (VRS).
NOTE: Group psychotherapy via virtual means requires competency in two areas — group therapy and telehealth. Group psychotherapy has been infrequently applied in virtual setting, so the applicable ethical and legal framework is still emerging. Before starting virtual psychotherapy groups, providers should refer to their respective Principles/Codes for Professional Ethics and Practice Guidelines for Provision of Telehealth Services.

For previous issues of the ECATS Monday Message, please visit https://ec.nccpublicschools.gov/ecats/monday_messages.