



PUBLIC SCHOOLS OF NORTH CAROLINA

DEPARTMENT OF PUBLIC INSTRUCTION | June St. Clair Atkinson, Ed.D., *State Superintendent*

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June 4, 2010

MEMORANDUM

TO: Directors, Exceptional Children Programs
Directors, Charter Schools

FROM: Mary N. Watson, Director *MNW*
Exceptional Children Division

RE: DMA Post-Payment Reviews

The North Carolina Division of Medical Assistance (DMA) has contracted with The Carolinas Center for Medical Excellence (CCME) to conduct post-payment reviews for outpatient services, which include some school-based services provided by LEAs. If an LEA is submitting claims for reimbursement by Medicaid, the LEA is a candidate for review. At this time, post-payment reviews do not include nursing services.

The first review period will encompass services rendered from July 1, 2009, to November 30, 2009. Audited claims for this period were posted on the CCME website April 1, 2010. Selection is random with distribution matched to submitted claims, therapy type, and provider type. DMA/CCME may also select claims as prompted by concern. LEAs are not subject to prior approval (PA) reviews as the IEP process serves as or prior approval.

Review selections will be made on the first business day of the month. CCME will send a request by email, if the provider is registered on the CCME website (see below), or by mail if the provider is not registered. Every provider has 15 calendar days to provide documentation to CCME. There is no exception for school closures or holidays. DMA/CCME will not reimburse providers for costs associated with copies or shipping. Documentation can be faxed to CCME at 800-228-1437 or electronic documentation can be mailed via CD using Word or PDF files to CCME at 100 Regency Forest Dr., Suite 200 Cary, NC 27518.

Each review will result in one of three outcomes: pass, fail (failing one or more validations) or closed (if no documentation is received). Reviews resulting in fail or closed outcomes are subject to recoupment. Recoupment will be required only for the claims resulting in fail or closed outcomes, not all claims for that provider. Payment will be due to DMA within 30 calendar days of the outcome decision.

EXCEPTIONAL CHILDREN DIVISION

Mary N. Watson, *Director* | mwatson@dpi.state.nc.us

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AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

Providers have three options for reconsideration within 15 calendar days of the outcome decision:

- Written/paper submission (additional documentation is accepted)
- Personal via telephone
- Personal meeting

Providers may also formally appeal within 60 days to the Office of Administrative Hearings (www.oah.state.nc.us). Please note the appeal process does not negate the payment due to DMA for recoupment. Detailed information regarding post-payment review can be found at www.medicaidprograms.org/nc/therapyservices. Questions about the post-payment review process or specific questions can be emailed to priorauth@thecarolinascenter.org.

LEAs may register for online access to information on monthly post-payment review selections. Visit https://www2.mrnc.org/paservices/documents/Provider_Registration_Form.doc, complete the form and return it to CCMS. Also, consider using the documentation checklist (<http://www.ncpublicschools.org/docs/ec/medicaid/checklist.pdf>) and self-assessment tool (<http://www.ncpublicschools.org/docs/ec/medicaid/medicaidselfassessment.pdf>) to review your own documentation.

If you have any questions, please review the information available online at www.medicaidprograms.org/nc/therapyservices or email priorauth@thecarolinascenter.org. If you are unable to get your questions answered using these resources, contact Lauren Holahan, NCDPI Occupational Therapy Consultant (lauren_holahan@med.unc.edu or 919/843-4466) or Laurie Ray, NCDPI Physical Therapy Consultant (laurie_ray@med.unc.edu or 919/636-1827).