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## Now v. Then

- Less Respectful of Authority
- Consumer Mentality
- Cynical; Distrustful
- Activists

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- Safety
- Uncertainty
- Settling for less than the best

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## Parents Who Are Angry

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- Failure to Communicate
- Educational Lingo
- Defensiveness
- Stonewalling

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- Overreacting
- Assumptions/Stereotyping
- Breaking Promises
- Unwillingness to Admit Mistakes and Apologize

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## Teachers Who Are Angry



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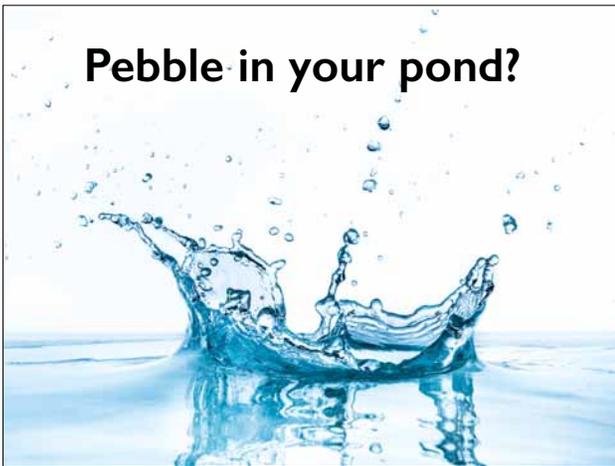
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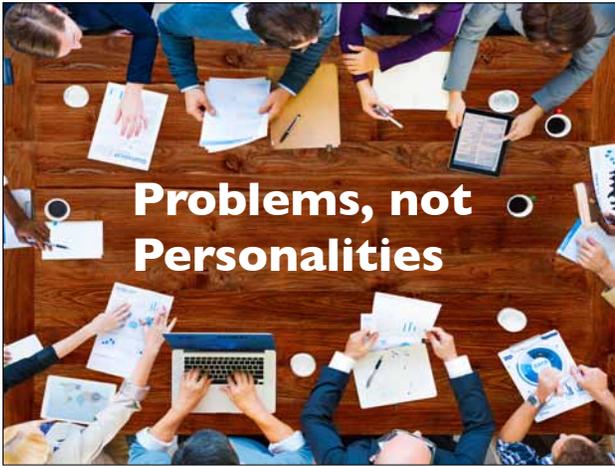
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**When the  
Circus Comes  
to Town**



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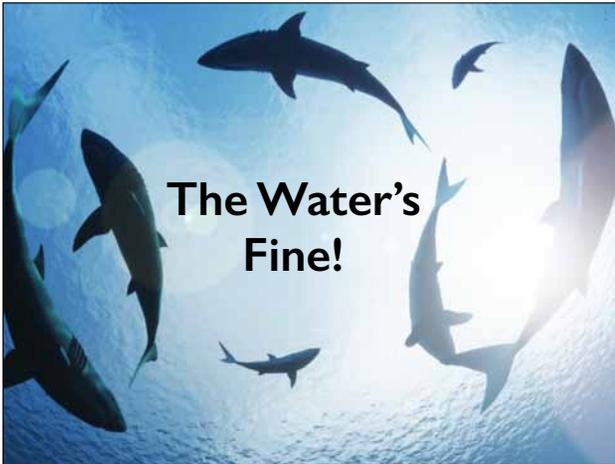
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**The Water's  
Fine!**



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**Thinking  
Ahead Helps**



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Body  
Language  
Matters

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**RELATIONSHIPS**

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**Breathe**

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Thanks!



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